

MERLIN ENTERTAINMENTS GROUP BACS PAYMENT PROCESSING FORM

Your bank will need the details on the first part of this form in order to successfully complete your BACS transfer.

IBAN: GB61HBUK40116070129909

BIC: MIDLGB22

Order reference number	
Order reference number	

Please ensure to quote and include all booking reference numbers to enable us to link the payment to your booking. Your booking reference number for one of our Merlin Entertainments usually starts with MCC or is a nine digit number starting with '52'.

Attraction visiting	
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Amount	
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This is the amount that you have paid us through BACS and should cover the full amount of your booking, as shown on your provisional booking confirmation letter.

Our account details

Please note, our account details have changed to the below. Please ensure your records are updated as per the below:

Account Payee	MAOL CALL CENTRE
Bank Name	HSBC
Sort Code	40-11-60
Account Number	70129909
Bank Address	PO BOX 125, 27-32 POULTRY, LONDON, EC29 2BX

Once you have completed your BACS payment, please fill out the following section of this form and send the form back to mcc.admin@merlinentertainments.biz.

Please ensure that all sections are complete to avoid any delay.

Customer/group name	
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This is the name of who is paying for the booking. This will need to match what is on our bank records.

Date of payment	
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This is the date that you made your BACS payment.

Please note:

BACS payments must be paid at least 10 working days prior to your visit and must be cleared at least 48 hours before your visit to enable us to process the payment.

Please check with your bank to see if there is a processing fee as this will need to be added onto your payment.

All international payments need to be made in GBP £'s sterling (please check the exchange rate). All tickets and bookings are non-transferrable and non-refundable. Other terms and conditions apply.

Contact us

Merlin Customer Service Centre, Merlin Entertainments Group —
Unit 5 & 6 Silverglade, Leatherhead Road, Chessington,
Surrey, KT9 2QL

